

AMC GRAM PASSENGER TRAVEL INFORMATION



62 AERIAL PORT SQUADRON
JBLM – McChord Field AMC Passenger Terminal
Website: <http://www.facebook.com/mcchordpt>
Email Address: eagle@us.af.mil
Operating Hours: 0500 - 2100 Daily
Phone: 253 – 982 - 7259 Fax: 253 – 982 - 6815
72 hour recorded flight schedule: 253 – 982 – 7268 DSN: 382 – 7268
“AMC Travel” Website- <http://www.amc.af.mil/Home/AMC-Travel-Site>
McChord Field Passenger Terminal-
<http://www.mcchord.af.mil/AboutUs/Space-A>



We, the Air Mobility Command (AMC), want your travel to be as comfortable and enjoyable as possible. The following information on the local area is provided to assist you. If you have questions or problems during your travel, please contact any of our quality passenger service representatives. We look forward to seeing you now and in the future and hope the following information will assist you during your stay at JBLM-McChord Field. Please feel free to ask for any additional information.

McChord Field – AMC TERMINAL FACILITIES

USO LOUNGE
BUSINESS CENTER (DSN PHONES, COMPUTERS, FAX)

OPERATING HOURS

0600 -1800 hours (Mon-Sat) 253-982-1100
0500-2100 Daily

TERMINAL SERVICES

Passenger Amenities: Assorted snack/soda vending available (cash only), as well as USO facilities.

Lost and Found: Contact Passenger Service Representative.

Long Term Parking: Available near the passenger terminal. Parking pass required and can be obtained from the passenger service counter.

PROHIBITED PASSENGER FOOTWEAR (Military aircraft)

The wear of open-toe or open heel shoes (examples – sandals, zories, crocs, flip-flops, high-heels, etc.) is prohibited on military aircraft. Footwear must not be of the type that could hinder emergency egress or increase chances of injury.

PASSENGERS WITH NON-APPARENT HANDICAPS

Passengers with non-apparent handicaps such as hearing impairments, asthma, or pacemakers, should advise Passenger Service agents of this handicap at time of check-in.

CHECK CASHING/ATM MACHINES

Check cashing locations on McChord AFB are: Armed Forces Bank, Harborstone Credit Union (Bldg. 530), Enlisted/Officer’s Club (club card required)

ATMs: Outside the Harborstone Credit Union, outside Armed Forces Bank, inside the BX, inside the Enlisted/Officer’s Club, on the side of the Shoppette, and inside of the Commissary.

GROUND TRANSPORTATION SERVICES

Joint Base Lewis McChord-Go Transit Operates (free shuttle) -Monday-Friday 7:00am to 7:00pm
Saturday and Sunday 10:00am to 6:00pm

For the most up to date GO Transit Schedule and map please visit www.golewismcchord.com. For questions and assistance planning your route, please call the Transit Supervisor at 253 966-3939. Shuttle runs every 20 minutes.

Fort Lewis Taxi: 253-582-3000 ACE TAXI: 253-589-1000

KING CAB TAXI (vans/larger vehicles): 253-474-8294

Bus Shuttle service from JBLM –McChord Field to SEATAC via “KITSAP AIRPORTER”: **reservations 360-876-1737**

BUDGET RENTAL CARS: 253-582-5900 (AMC Passenger Terminal Drop box service)

ENTERPRISE RENTAL CARS: 253-582-8240 (AMC Passenger Terminal Drop box service)

MILITARY TAXI (TDY & Air Crew Only): 253-982-2684 PIERCE TRANSIT SCHEDULE: 253-581-8000

McChord Field Billeting Shuttle Operating 24-7 contact front desk 253-982-5613

LODGING / BILLETING / HOTELS

McChord Field Billeting – “Evergreen Inn”	253-982-5613	Ft Lewis Lodging “The Rainier Inn”	253-964-0211
King Oscar’s Motel	253-539-1153	La Quinta	253-383-0146
Best Western Lakewood Motor Inn	253-584-2212	Home Motel	253-584-1717
Candlewood Suites	253-584-0868	Holiday Park RV/Family Camp	253-982-5488
Holiday Inn Express	253-582-7000		

FREQUENTLY USED PHONE NUMBERS

INFORMATION:	253-982-1110	FAMILY SUPPORT CENTER:	253-982-2695
SECURITY POLICE:	253-982-3228	PET CARE CENTER:	253-982-3951
McChord CLINIC:	253-982- 2273	AMERICAN RED CROSS:	1-877-272-7337
TMO (PCS/TDY):	253-982-6565	McChord COLLOCATED CLUB:	253-982-5581
WINGGATE TRAVEL-COMMERCIAL TRAVEL (Located in Bldg. 100, Suite 1001S): 253-442-2313			

ADDITIONAL BASE FACILITIES

AAFES MAIN EXCHANGE 253-582-3110
MOVIE THEATER 253-982-5836
MAIN FITNESS CENTER 253-982-6707
BASE LIBRARY 253-982-3454
BURGER KING 253-582-1188
COMMISSARY 253-982-3285

OPERATING HOURS

Mon thru Sat 0900-2100, Sun 0900-1900
Fri, Sat 1600 & 1900, Sun 1600
Mon- Fri 0530-2130, Sat, Sun, Hol/Family Days 0900-1700
Mon-Fri 1000-1800, Sat 1000-1700, Sun Closed
Mon – Fri 0630-2000, Sat 0800-1900, Sun 1100-1700
Sun 1000-1900, Mon-Sat 0900-2000, Closed Holidays

SEATTLE-TACOMA (SEA-TAC) GATEWAY

AMC “*Patriot Express*” flights in/out of SEA-TAC to/from Japan and Korea weekly. Space-A calls are accomplished on the ticketing level beneath the USO Lounge near the “Icelandair” counter. Check-in counters are located next to Hawaiian Airlines. Head Tax \$17.70 per traveler paid at check-in counters. Telephone Number: 253 982-3504, Recording 253 982 0555 and Fax Number 253 982 3243,

BORDER CLEARANCE REQUIREMENTS

DoD Identification (ID) Cards required for all children 10 years of age and older. Please ensure you have all required documents prior to space available show times (i.e., passport, visa, immunizations). Seattle Passport Office: 206-808-5700. Tacoma Passport Office: 253-471-5384. International Travel http://travel.state.gov/travel/cis_pa_tw/cis_pa_tw_1168.html

BAGGAGE ALLOWANCE/RESTRICTIONS

Max 70 lbs. each (140 lbs. total) per passenger. Items exceeding 70 lbs. and/or 62 linear inches count as two. Some exceptions apply.

PROHIBITED ITEMS & LIMITS (TSA)

What you can & can’t bring on the flight. For carry-on luggage & checked luggage prohibited items guidance.

WEBSITE: <http://www.tsa.gov/travelers/airtravel/prohibited/permitted-prohibited-items.shtm>

Use of tobacco is not allowed on AMC flights. In accordance to AMC policy number 22.10 located in AMCI 24-101v14 the use of tobacco products will not be allowed on any AMC controlled flights.

DISCLAIMER: THE USE OF A NAME OF ANY SPECIFIC MANUFACTURER, COMMERCIAL PRODUCT, COMMODITY, OR SERVICE IN THIS PUBLICATION DOES NOT IMPLY ENDORSEMENT BY THE US AIR FORCE.

INFORMATION LISTED COULD CHANGE. PLEASE LET US KNOW OF ANY CHANGES YOU MAY HAVE ENCOUNTERED.

Information Current as of 08 June 2016